

Picture The Difference C.I.C. Vulnerable Adults Protection Policy

Adopted on: 25/03/2016 Reviewed yearly

Picture The Difference C.I.C. is committed to ensuring that vulnerable people who use our services are not abused, and that working practices minimise the risk of such abuse. Staff, volunteers and anyone working on behalf of Picture The Difference C.I.C. have a duty to identify abuse and report it.



Definition:

Vulnerable adults are people who are over 18 years of age and are in receipt of, or in need of, help and services to live in the community. Vulnerable adults may be unable to take care of themselves and unable to protect themselves from harm or exploitation by other people.

Abuse can include:

- physical
- financial
- material
- sexual
- psychological
- discriminatory
- emotional abuse
- neglect.

Abuse can take place in any setting, public or private, and can be perpetuated by anyone.

Rights & Responsibilities

Responsibilities of Picture The Difference C.I.C. Management:

- To ensure volunteers are aware of vulnerable adults' need for protection.
- To notify the appropriate agencies if abuse is identified or suspected.
- To support and, where possible, secure the safety of individuals and ensure that all referrals to services have full information in relation to identified risk and vulnerability.
- To use The Disclosure and Barring Service (DBS) to check all staff.
- To ensure that volunteers are supervised at all times by a DBS cleared member of staff, whilst their application is in process.

Responsibilities of Picture The Difference C.I.C. Staff and Volunteers:

- To be familiar with the vulnerable adult protection policy
- To take appropriate action in line with the policy of Picture The Difference C.I.C.

- To declare any existing or subsequent conviction

Support for those who report abuse

All those making a complaint or allegation or expressing concern, whether they are staff, volunteers, service users, carers, family members, or members of the general public should be reassured that:

- They will be taken seriously
 - Their comments will usually be treated confidentially, but their concerns may be shared with the appropriate authorities if they or others are at significant risk.
- Information on referral can be found at:

<http://www.northampton.gov.uk/info/100004/your-council/1012/safeguarding-children-and-vulnerable-adults>

The Vulnerable Adult has the right:

- To be made aware of this policy
- To have alleged incidents recognised and taken seriously
- To receive fair and respectful treatment throughout
- To be involved in any process as appropriate
- To receive information about the outcome.

We are also committed to reviewing our policy and good practice annually.

Useful Contacts / References:

MASH (Multi Agency Safeguarding Hub)

Tel no: 0300 126 100
 Put of Hours 01604 626938
 Email: cypsnccinitialcontact@northamptonshire.gcsx.gov.uk
 Web Site: www.northamptonshire.gov.uk/ctps

Safeguarding Vulnerable Adults:

Tel; 0300 126 1000
 Website: <http://www3.northamptonshire.gov.uk/councilservices/adult-social-care/safeguarding/Pages/safeguarding-adults-forms.aspx>

LADO (Local Authority Designated Officers)

Tel: 01604 367268
 Email: LADOREferrals@northamptonshire.gcsx.co.uk

Police Child Investigation Unit: 03000 111 222
Emergency: 999
Non-Emergency: 101

NSCB (Northamptonshire Safeguarding Children's Board)

<http://www.northamptonshirescb.org.uk/>

Northamptonshire Thresholds and Pathways Guidance

<http://www3.northamptonshire.gov.uk/councilservices/children-families-education/help-and-protection-for-children/protecting-children-information-for-professionals/Pages/report-concern-about-child-professionals.aspx>

Early Help Team

Tel: 0300 126 1000 Option 2

Website: <http://www3.northamptonshire.gov.uk/councilservices/children-families-education/help-and-protection-for-children/protecting-children-information-for-professionals/Pages/early-help-assessment.aspx>

EH Co-ordinator: Jo Roberts 07834510691

Email: jroberts@northamptonshire.gov.uk

EIP (Education Inclusion Service)

Website:

<http://www.northamptonshire.gov.uk/en/councilservices/EducationandLearning/Parents/Pages/Education-Entitlement-Service.aspx>

The Prevent Duty

Tel: 020 7340 7264

Email: extremeism@education.gsi.gov.uk